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July 2021 Town and Parish Newsletter

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Independent review of aspects of Suffolk's SEND services to be carried out by experts from Lincolnshire

It has been announced that a multi-agency team from Lincolnshire will carry out an independent review into SEND provision.

This review will be carried out by a senior professional with no links to, or direct involvement with, Suffolk's provision and will focus on the processes, communication protocols and family-facing elements of SEND services within Suffolk County Council.

The SEND (special educational needs and disability) review will focus on the processes, communication protocols and family-facing elements of SEND services within Suffolk County Council. It will not look at specific cases or the provision given to specific children.


The review will start next week and will be completed within six weeks. The report, with any recommendations, will be published on Suffolk County Council's website, shared with those who contributed to it and also scrutinised, in public, by the council's Education and Children's Services Scrutiny Committee.


The review team from Lincolnshire will consist of two senior officers from Lincolnshire County Council, performance analysts and the chair of the county's parent carer network.

Councillor Rachel Hood, Suffolk County Council's cabinet member for education, SEND and skills, said:

"Lincolnshire has excellent SEND provision and the team has kindly agreed to review certain elements of our service and will make recommendations based on their findings which will be of great value to us.

"Families with experience of Suffolk's SEND may share their feedback of the communication process for the review, but we ask that this is relevant to the scope of the review. We have set up an email account for families to feed in their comments. It is important that a range of stakeholders are heard so we can fully understand our strengths and weaknesses and identify next steps. Ofsted have confirmed that we have made significant improvement in this area, and the findings of this review will enable this improvement to continue."





SEND services in Suffolk are delivered in partnership by Suffolk County Council, Suffolk's NHS Clinical Commissioning Groups and education settings.

The review will look at:

- The effective flow of cases
- Communication with young people and families
- Processes for dealing with incoming enquiries from young people and families in a timely manner
- A focus on the family-facing elements of the service
- The allocation of provision and, where appropriate, placement in a timely way for children


In recent weeks, there have been calls from some parents and carers of children with SEND - known as the Campaign for Change (SEND Suffolk) - for a lawyer-led audit of the council's compliance with the legal requirements set out for the service. Suffolk County Council has considered this request, but has decided not to move forward with it because:

1. It is the role of Ofsted to inspect all aspects of SEND provision, including those that would be included in such an audit. Ofsted and CQC has already made two monitoring visits to Suffolk and have identified areas of progress as well as areas of improvement
2. A new national SEND inspection framework is being launched, meaning further detailed inspections will take place
3. The county council already has an internal and external auditing process for Education, Health and Care Plans
4. There is an established complaints procedure for parents and carers who feel that the service they are receiving is not appropriate or sufficient

Suffolk County Council is eager to work collaboratively and productively with the Campaign for Change group, and parents and carers not involved or represented by the group, to make improvements in SEND services.

Councillor Hood added:

“We know that every parent and carer wants the best for their children, especially when it comes to education and care. Suffolk County Council wants the same and must strive to provide the very best services we can.




“This review will be immediate, in depth and independent and we will act on the recommendations made as swiftly and thoroughly as we can.

“We want to reassure parents and carers that this is a priority and we will make improvements where they are needed as quickly as possible.”

In Suffolk nearly 18,000 young people are supported in some way through local SEND services, including 5,900 with Education Health and Care Plans (EHCPs) or those receiving support in education settings. Demand has grown very significantly. Prior to the 2014 national SEND reforms, Suffolk held approximately 3,000 statements of SEND.

If you would like to participate in this review then please share your experiences of the processes, communication protocols and family-facing elements of SEND services within Suffolk County Council at SendReview@suffolk.gov.uk. This email account is only





Suffolk County Council launches the new Cassius service

On June 1st, Suffolk County Council launched the new Cassius service.

We're partnering with Alcove, Rethink Partners and Provide CIC to deliver their innovative care technology service to people in Suffolk over the next 3 years.

From July, the Cassius service will give our social work practitioners, occupational therapists and other front line professionals, new ways to support people to live better and independent lives.

Initially the service will launch with a high impact, targeted range of technology that will continue to grow into the full Cassius collection. This means that the technology can be customised to meet people's needs and to address individual challenges which will help them live independently at home for longer.

Cllr Beccy Hopfensberger, cabinet member for Adult Social Care at Suffolk County Council said:


"We're really excited to launch this new service with our partners. It will offer a simple, accessible, seamless and flexible approach which will help people to embrace the benefits of care technology and provide better outcomes.

"Our teams have worked hard over the last couple of years to create a vision of how we would like our digital care model to be – setting us aside from other local authorities. As we move away from the

traditional analogue approach, we are embracing this opportunity to provide a pioneering and intelligent service that will evolve and adapt alongside societal needs."

Cassius will focus on technology that promotes independence and provides monitoring and assessment in the first instance, but that is data driven to provide impactful insights into people's needs – this will help inform more targeted care and support where it is needed, and give people, loved ones and care providers peace of mind, real-time information and back-up support if it is needed.

In the coming months, this will develop into a wider, more integrated package of technology that will support additional needs and opportunities.





Suffolk County Council launches public consultation on potential housing development in Bramford

It was announced on June 11th that as part of its priority to deliver more sustainable housing in Suffolk, the council is looking for people's views of a potential new housing development.

Suffolk County Council is intending to submit a planning application for a residential development on land it owns to the east of Bramford Road. Development on land owned by the county council, is one of the council's priorities and is part of the council's wider housing approach to help provide new housing in Suffolk.

The current proposals set out a development of up to 120 highly sustainable homes, surrounded by significant green space, accessed from Bramford Road.

- The proposals for the development include:
- Low carbon heating via heat pumps.
- Local energy generation through solar panels.
- Grey water recycling, where water used in items such as sinks, dishwashers, showers, and baths is cleaned and returned for use in toilets or washing machines.
- A focus on increased biodiversity and increasing green spaces.

Speaking about the proposals, Councillor Richard Smith, Suffolk County Council's Cabinet Member for Housing said:

"It is absolutely vital that Suffolk has more sustainable homes, and as a council and as a landowner we are determined to play our part in delivering that objective

"We also recognise the importance of involving existing communities in developing their local area. I do hope that as many people as possible take this opportunity to engage with us on this development via the consultation."

A public consultation will take place this month from 14th to 21st June, followed by a planning application later in the summer. It is intended that the site would be developed through Suffolk County Council's new housing joint venture partnership, which was approved by the council last year.





Just one jab is half a job – keep testing and get second vaccination

Suffolk residents are being encouraged to jab, test, protect the rest as lockdown easing is delayed by four weeks.

Health bosses in Suffolk are urging people waiting for their second COVID-19 vaccination to take regular tests to help curb the spread of the virus.

People are being asked to test twice a week and to take their vaccine as soon as it is offered to them.

Of the Suffolk population of 761,350, a total of 629,889 are eligible to receive the vaccine.

NHS vaccination figures show that of those eligible, 62% (393,477) have had two doses, but 38% (236,412) have only had one dose - or no vaccine at all. That figure does not even include children who are not eligible for a vaccine but can - and do - get infected.

This means that almost four in ten people in Suffolk have had either one or no jabs at all and therefore risk catching the virus or passing it on to other people.


The Delta variant of the virus is now the most prevalent in the UK and the concern for health bosses is that although the vaccine is highly effective - more than 80% after two doses – one dose is only around 33% effective. (2)

The figures do not record how many eligible people have refused a vaccine, but Stuart Keeble, Director of Public Health for Suffolk, said they showed the importance of getting both vaccinations when offered and testing regularly to break its spread.

“If you have both vaccinations you reduce considerably the chances of it harming you but if you only have one and think you are safe then my advice would be ‘please think again’. A single vaccine on its own is not enough.

“The Delta variant is now widespread in the UK and the data shows you are more likely to need hospital if you develop it, so please make sure you get both vaccinations.

“Everyone can also do their bit in curbing the spread by testing regularly. The more cases of infection that can be identified and isolated the harder we make it for the virus to spread throughout Suffolk.”



Suffolk County Council launches Ipswich's first Park & Cycle initiative

On June 15th it was announced that commuters are now welcome to park at Martlesham Park & Ride site for FREE and cycle into Ipswich Town Centre.

Working in partnership with First Eastern Counties, the Park & Ride site has put in place a [cycle map](#) which details three dedicated routes into the centre of Ipswich, and there is a route suitable for every ability:

- Green route – direct route into the town centre. 29 mins – 8.5km / 5.3 miles
- Yellow route – direct /low traffic route into the town centre - 32 mins – 9.3km / 5.8 miles
- Blue route – low traffic route into the town centre - 39 mins – 11km / 6.8 miles

As part of the scheme, there is also available for use Sheffield bike stands, and 24hr security patrols complemented by CCTV coverage for bikes left over night.

Councillor Richard Smith, Suffolk County Council's Cabinet Member responsible for Transport Strategy, Economic Development and Waste, said:

“Park & Cycle is another way Suffolk County Council is supporting more sustainable travel in to Ipswich as we ease out of lockdown.

“The dedicated cycle routes will reduce some of the barriers members of the public have said stops them choosing to cycle into the town centre.

“By embedding cycling as a regular option for travelling into Ipswich's town centre many will reap the associated health, air quality and congestion benefits of sustainable travel.”

To find out more details visit www.suffolkonboard.com/parkandcycle and follow @suffolkonboard on Twitter.